



South Carolina Disaster Recovery Office

HURRICANE MATTHEW RECOVERY PROGRAM

Toll Free 844.410.8560 | www.scdr.sc.gov

1

Applicant will complete intake by submitting an application with all required documents.

2

Applicant's Preliminary Eligibility and Priority Level will be determined.

Priority 1 applicants will be served first, then 2-8.

3

Applicant will be called to schedule a "One Knock" meeting once Preliminary Eligibility and Priority are determined.

If found ineligible, a Denial Letter is mailed to applicant

4

Applicant will participate in "One Knock" meeting at their home within 30 days of scheduling.

At "One Knock" the following will occur:

- 1- Damage Assessment
- 2- Environmental Assessment
- 3- Construction Planning

5

Applicant will be mailed Award Letter detailing award and next steps if home passes all inspection in "One Knock" meeting.

If on-site inspections are failed, a Denial Letter is mailed to applicant.

6

Applicant will sign contract agreement, forgivable promissory note and 3-year lien, and select construction options.

7

Applicant will move belongings out of home and make arrangements to temporarily relocate during repairs and construction.

Construction will promptly begin.

8

Applicant will be notified of construction closeout and move back into their safe, sanitary, and secure home.

- "One Knock" is a meeting in which all necessary on-site inspections take place in one meeting.
- Promissory note and lien ensure funds are used for intended purpose and are forgivable after 3 years.